


TROJAN PROFESSIONAL SERVICES

SOFTWARE SUPPORT 800-451-9723 ext. 1

Eaglesoft Trojan Database Update Electronic Download Instructions

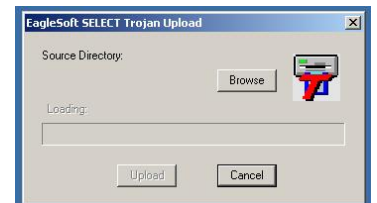
1. Double click the **Trojan Communicator*** icon  located on your desktop. Click **Download a benefit update now**. Then click **download now**. This will connect to Trojan and Start to transfer the requested update files.
2. Once the transfer has finished, click on the first option that appears on your screen. **“Click here to minimize this program”**

1) Click here to minimize this program

3. Open the **Trojan Employer Upload**. If you do not have an icon for this on your desktop, click on **Start, Programs, Eaglesoft, Trojan, Trojan Employer Upload**.



4. The first screen you will see when you have entered the **Trojan Employer Upload** will prompt you for a location of the file to update. Click **Browse**
5. **Click Cancel when asked to put in a disk.**
6. Select the **C** drive by double clicking or clicking the symbol to the left of c:\ to expand the files, scroll down, then click on Tro so it is highlighted.
7. Click **Okay** and then **Upload**
8. The upload will begin and the next screen you will see will ask if you have any more disks to copy, click on **Cancel**. The upload window will disappear.



9. Click on the **Trojan Communicator**, which was minimized in the step above. Click on option 2, and confirm you have processed the update.

2)Click here only After you have processed the Trojan Update!

*Earlier versions of the download program were titled Trojan Benefit Downloader